## Gastrointestinal Assoc., LLC

## **Patient Financial Responsibility Form**

The physicians at our office are contracted with a variety of insurance plans. We also provide services for private pay patients. We will submit claims to your primary insurance carrier and one secondary insurance carrier (if applicable). Our office does not contract or file claims with **health share plans or auto and liability insurances**. Payment is required at time of service and we will provide you with an itemized statement to file for reimbursement from the insurance company.

Please remember your health insurance is an agreement between you and your insurer. It is your responsibility to know and understand the coverage, benefits and requirements of your health insurance plan. Our office does not guarantee benefits of your insurance policy. Benefits will be determined, by your insurance company, after they receive our claim. If you would like us to submit a claim for your services you must present a current insurance card at the time of service. If your health insurance requires a **copay** please be prepared to pay the copay at the time of service. We accept cash, check, and major credit cards. If you are not prepared to pay your copay or private pay balance at the time of service, it may be necessary to reschedule your appointment.

If you have an out-patient procedure you may receive charges from the physician, facility, anesthesiologist or pathologist. Our office only has information related to the physicians' charges and, in some instances, the pathologists' charges. We can provide you with the phone numbers to contact the other offices for information regarding their charges. Screening colonoscopies are considered a preventative service and covered by most insurance companies at 100%. However, there are strict guidelines, set by your insurance policy, regarding what is considered a screening colonoscopy. This includes factors such as personal and family medical history, active symptoms or other colon cancer risk factors. You can find more information and FAQ's regarding screening, surveillance and diagnostic colonoscopy, on our website, <u>kcgi.com.</u> Look for the section titled **"What You Need to Know about Colonoscopy and Insurance Benefits"**. Our office does not offer long term financing of balances for services we provide. Limited payment plans may be available but must be approved by our Business Office Manager. In the event your balance is not paid timely and we must employ a collection agency or attorney, all interest and/or fees for collection will be the responsibility of the patient in addition to the balance for healthcare services received.

## Credit Card/Debit Card Authorization Policy

Our policy is that a credit card, debit card or HSA card information be securely stored for payment of patient balances after insurance or for private pays. There are a small number of insurance plans that are excluded from this policy. Our Registration Department will inform you if your plan meets these exclusions. If you do not wish to leave a credit card on file, we will collect, in advance, an **estimated** patient responsibility based on our contracted rate with your insurance company. This will be an **ESTIMATE** only and there may be additional charges as exact amounts cannot be determined prior to your procedure. A credit or debit card on file will be charged only if your account has a balance more than 30 days past due. If you do not provide a credit or debit card or pay an estimated patient responsibility, prior to being seen by our providers, it may be necessary to reschedule your appointment. If there is an overpayment on your account we will mail a refund check to the patient address on file. Our business office will verify that your insurance company will determine payment after they receive a claim from our office. If you need more detailed policy information, you will need to contact your insurance company. After your insurance company processes your claim, Gastrointestinal Assoc., LLC will mail a statement to the address on file providing you with any balance due that is your responsibility. If you have questions about your bill, you must contact the business office at **913-541-0510**.

By my signature below, I authorize Gastrointestinal Assoc, LLC to securely store my credit card information and only charge it should I have an outstanding balance or any balance from a processed claim in the future. I am aware that the storage system used is fully compliant to the highest level of credit card storage security and regulations. Once stored, I am aware that only the last 4 digits of my card are viewable by Gastrointestinal Assoc, LLC personnel. I understand that I am responsible for all charges for services that I receive from Gastrointestinal Assoc, LLC and that if the patient responsibility portion of my charges (including charges applied to my deductible and/or coinsurance) is not paid in full within 30 days following receipt of the patient statement mailed to the address on file, Gastrointestinal Assoc, LLC will charge my stored credit card for the outstanding balance due. I understand should I make a claim of fraud to charges on my credit/debit card, as described in this policy, I will be responsible for payment of the balance for services received and all fees associated with the dispute.

I have read, understand and agree to the provisions of the Patient Financial Responsibility Form:

Patient name (printed)

Date of Birth

Signature